

To Our Valued Partner,

May 15, 2020

In an effort to offer the highest level of food safety, product quality and service to our guests, Schnuck Markets, Inc. continues its policy of reserving the right to assess fees and penalties on manufacturer and supplier recalls and withdrawals issued on private and national brand products.

### **Notification**

Recalls and withdrawals must be communicated **IMMEDIATELY** by a phone call/urgent voicemail and urgent email 24/7 to the following with receipt confirmed:

- Your Schnucks Category Contact;
- Schnuck Markets Food Safety Recall Team: [FoodSafetyRecallTeam@schnucks.com](mailto:FoodSafetyRecallTeam@schnucks.com).

### **Recalled Product Handling**

When issuing recalls or withdrawals, recalled product handling instructions must be included.

- Manufacturer and vendor representatives must notify Schnuck Markets, Inc. prior to removing recalled product from the store.
- If a manufacturer or vendor instructs recalled product to be destroyed, all recalled product will be destroyed at store level.
- If a manufacturer or vendor instructs recalled product to be held for pickup, they must remove recalled product from the store within 10 business days.
- If a manufacturer or vendor instructs recalled product to be sent to reclamation, they are responsible for coordinating the removal of all recalled product from reclamation.

Please see the reverse side for Recall Chargeback Fee Structure and FDA Recall Classification. Please direct any questions to Schnuck's Food Safety Team.

Schnuck Markets, Inc. relies on you to help us maintain our high quality standards by delivering foods that meet all guidelines set forth by the FDA, USDA and all local, state and federal agencies. We value our partnership, and are confident in your ability to help Schnucks Teammates deliver on our promise to provide a spectacular food experience to our guest.

Thank you in advance for your cooperation and support.

**Chargeback Fee Structure**

Category or Class	Number of Stores Potentially Receiving Product		Schnuck Markets, Inc. Warehouse only (product never distributed to the stores)
	0 - 20	21+	
Class III/ Withdrawal	\$500	\$1000	\$500
Class II	\$1500	\$3000	\$500
Class I	\$2000	\$4000	\$500
Expansion of existing recall	½ of the original fee	½ of the original fee	½ of the original fee
<ul style="list-style-type: none"> <li>• Delayed notification of recall or delayed response to recall inquiry is subject to \$1000 fee.</li> <li>• Special circumstances may apply.</li> <li>• There is a 20 day time frame on “pull and hold” items, after which time the items will be destroyed and a disposal fee will be charged.</li> <li>• Any additional fees or expenses for notification incurred by Schnuck Markets, Inc. may be passed on</li> </ul>			

**FDA Recall Classification**

**Class I Recalls** by the US Food and Drug Administration (FDA) are the most severe type of FDA recall. In a Class-I recall there is a potential for serious injury or death.

**Class II Recalls** are issued on products that have a lower chance of causing major injuries or death, but where there is still the possibility of serious enough adverse events to have irreversible consequences.

**Class III Recalls** are not very likely to cause adverse health consequences, but there is still a chance and therefore the product is being recalled.

**\* Note:** If the FDA issues an advisory warning not to consume certain products and the basis for the advisory is a pathogen of special concern (e.g., salmonella or E. coli), those advisories will be treated as a Class I Recall. Otherwise, it will be treated as a Class II Recall.