



Dear Schnucks Specialty Pharmacy Patient:

Thank you for your recent order. Your Schnucks Specialty Pharmacy shipped this medication to you. Schnucks Specialty Pharmacy will use the information provided to bill your insurance company. If you have additional out-of-pocket costs for your specialty medication that insurance doesn't cover, Schnucks will call you to let you know.

Enclosed is information on our Services, Therapy Educational Material, and a copy of the "Patient's Rights and Responsibilities" for your records.

Your prescription plan's formulary, benefit design or payment programs, such as a generic drug substitution, may affect your drug therapy. We will work with you, your prescriber and health plan to find the best solution for you.

We offer the TherigySTM[®] patient care program at no cost to you and your participation is voluntary. If you no longer wish to participate in our patient care program, you may contact our team by phone to opt-out. A specialty trained member of our pharmacy will call you to talk about your condition and treatment plan. This provides benefits such as managing side effects, increasing compliance, and overall improvement of health. Limitations of the TherigySTM[®] program include the following: patient must be willing to actively participate to gain benefits from the program, patient must adhere to prescribed drug therapy to gain benefits from the medication, patient must be willing to provide updates on their health status and TherigySTM[®] consultations do not replace physician appointments.

Schnucks Specialty Pharmacy is available to help you 24 hours a day, 7 days a week. Please contact us toll free at (877) 386 – 4077 if you have any questions about this letter, the documents enclosed, or are not satisfied. We can also answer questions about your medication, side effects, treatment plan, any of our services, or help you place an order or assist with an emergency medication need.

Thank you for the opportunity to serve you.

Sincerely,

Your Schnucks Specialty Pharmacy Team